CUSTOMER NOTICE

COVID-19 ALERT LEVEL 2 UPDATE

The Government has announced that from Thursday 14 May 2020 New Zealand will move from Alert Level 3 to Alert Level 2. This will allow the reopening of most businesses, but will require the continuation of most physical distancing measures.

With all of our facilities already operating under Level 3, customers will see little noticeable change to services. LPC will continue to take a conservative approach, in order to ensure that we are able to effectively move back to Level 3 if the Government makes the decision to lift the Alert level again in the near future. We will therefore progressively move back to normal, but continue to maintain separation for some critical services such as our Pilots until we reach Level 1.

Shore leave for vessel crews will be permitted under Level 2, provided crews have followed the Government’s 14 day isolation period and adhere to physical distancing and public health hygiene guidelines. Effectively, if a vessel is more than 14 days from its last foreign port and/or crew change, the crew will be allowed shore leave.

Our Marketing and Customer Services Teams are focused on ensuring that your goods continue to move freely under Level 2. If you have any questions, please get in contact and let us know.

Kind regards,

Simon Munt
LPC Marketing Manager