

30 October 2017

## **CUSTOMER NOTICE**

### **CITYDEPOT VEHICLE BOOKING SYSTEM**

Following our earlier announcement about the introduction of a VBS at City Depot, LPC and 1-Stop have almost completed setting up the system and we would like to update all stakeholders with our current planning and timeline for the next few months.

November 2017 - LPC internal testing & fine tuning

End-November 2017 - Announcement of the business rules and pricing for the City Depot VBS (how it will work and what the charges will be)

December 2017 - Trucking Company user setup. All users of the VBS will require a log-in to access the system. This will include a carrier access agreement between LPC and trucking companies around the use of the VBS. LPC will provide further details on this closer to the time.

\*\*\* Christmas Break \*\*\*

From Mid-January 2018 - Trucking Company Training. We will organise multiple workshops for trucking company users to attend to show them how to use the VBS.

From Mid-January 2018 - Live Testing. This will allow us to test the system and rules in a real environment to fine tune any issues.

*20th February 2018 - Go-Live of the VBS at City Depot.*

February / March 2018 - Post go-live support for users as required.

We have chosen to extend the schedule past the Christmas period to avoid us all jointly having to deal with a new system implementation during a period where many stakeholders have people away and are not at their normal staffing levels.

Please note the above timeline and we will be in contact again during November to firm up timing and plans around the user setup and training processes. As always feel free to contact us if you have any queries on: [vbs@lpc.co.nz](mailto:vbs@lpc.co.nz)