

2 August 2018

CUSTOMER NOTICE

UPDATE ON LYTTELTON CONTAINER TERMINAL VEHICLE BOOKING SYSTEM AND COMPULSORY PRE-ADVISE

We would like to remind all customers that the implementation of **compulsory electronic export pre-advise** for all FCL containers and direct de-hire containers at LCT is on track to go-live from Tuesday next week – 7th August 2018.

Most customers will not see any impact from the go-live and we appreciate your ongoing support to ensure that you continue to pre-advise all drop-off containers before arrival at the terminal.

We will make a number of system rule changes behind the scenes from the 7th, with the most notable changes being:

- It will no longer be possible to create a new booking if your pre-advise data does not match the shipping line booking data. If any data is incorrect you should contact the shipping line and have them update their booking to the correct data. They can then resend the corrected booking to us. Once this has occurred you will then be able to pre-advise.
- It will no longer be possible to type in a reefer temperature during pre-advise. If the temperature showing in this field is incorrect you will need to contact the shipping line and have them update their booking to the correct temperature. They can then resend the amended booking to us. Once this has occurred you will then be able to pre-advise.

We are making these changes to improve the accuracy of data that we all use within the supply chain. We will have extra resources on hand to support any queries you may have next week, and we will also be following up with those remaining few customers who are not yet pre-advising all containers. At some stage we will introduce a manual processing fee that will be charged to any party who brings a non pre-advised container to the terminal.

We appreciate your assistance to implement these changes which will benefit all parties in the supply chain by improving data quality and reducing the amount of time we all spend sorting out issues and discrepancies while a truck waits.

Please feel free to contact us at any time if you have any queries.

VBS Queries: ybs@lpc.co.nz

Pre-Advise Queries: customerserviceslct@lpc.co.nz