

10 September 2018

## **CUSTOMER NOTICE**

### **LYTTELTON CONTAINER TERMINAL VEHICLE BOOKING SYSTEMS AND COMPULSORY PRE-ADVISE**

We would like to provide all customers an update on the upcoming vehicle booking system (VBS) at the container terminal.

We are continuing the development of the VBS which has the same functionality as the existing 1-Stop system at City Depot. We are working on making the process as streamlined as possible (in particular empty container transfers) and expect to have it ready to operate late in the year.

Based on strong industry feedback we have decided not to implement VBS during the peak import period, so we are targeting a go-live date of Tuesday 12<sup>th</sup> February 2019 for the system to be activated. Slots will be dropped on the Friday prior to allow bookings to be made.

The VBS is a part of our overall R&D improvement program and we are also pleased to advise that we have four new straddle carriers that have arrived at LPC and are currently being commissioned. When operational we expect to see an improvement in truck turn times as we will have more equipment available to operate the terminal.

These initiatives combined with (now compulsory) outbound pre-advise all work together to ensure that our road gate operates as efficiently and smoothly as possible. We are also working on the functionality of our truck Kiosk so it can process reefer and dangerous goods containers – we expect this to go-live at the same time as the VBS in February.

We will keep you updated with progress, in the meantime please feel free to contact us if you have any queries.

VBS Queries: [ybs@lpc.co.nz](mailto:ybs@lpc.co.nz)

Pre-Advise Queries: [customerserviceslct@lpc.co.nz](mailto:customerserviceslct@lpc.co.nz)