

16 July 2018

CUSTOMER NOTICE

UPDATE ON LYTTELTON CONTAINER TERMINAL VEHICLE BOOKING SYSTEM AND COMPULSORY PRE-ADVISE

We would like to remind all customers that the implementation of **compulsory electronic export pre-advise** at LCT is on track to go-live from 7th August 2018.

We have seen an increase in the number of containers pre-adviced over the last few weeks and would like to thank those who have worked with us to improve their hit rate. As of last week the FCL pre-advise rate was at 93% which is an excellent improvement from previous months.

Providing us electronic pre-advise ensures that we have accurate and verified data prior to your containers arriving, which speeds up your processing time and also means you can use our truck kiosk to reduce your overall truck turn time.

To recap our notice from the end of May, the details of the new process are as follows:

- Applies to all drop off containers – full and empty, export and coastal delivered in to the terminal by road or rail
- Containers must be pre-adviced via CAP or EDI before arrival at the terminal (its like an online carters note)
- When VBS goes live it will not be possible to confirm a vehicle booking without a valid pre-advise being in place
- LPC will implement a Manual Processing Fee that will be charged to any party who brings a container to the terminal without a valid pre-advise in the system (timing TBC)
- If the data in the shipping line booking doesn't match pre-advise, it will not be possible to create a new booking. The shipping line must be contacted to fix the discrepancy in the booking and then resend to us before pre-advise can be completed.
- We are working with the shipping lines to ensure that empty containers will be pre-adviced as part of a bulk run or as a direct return.

In addition to the pre-advise activities, we are also continuing our work towards implementing a VBS at LCT and ECY and also upgrading the kiosks to handle Reefer and DG containers. We will keep you advised of the expected timing of these developments, all of which work together to optimise and increase the efficiency of our gate operations.

Please feel free to contact us at any time if you have any queries.

VBS Queries: vbs@lpc.co.nz

Pre-Advise Queries: customerserviceslct@lpc.co.nz