

22 March 2019

CUSTOMER NOTICE

LYTTELTON CONTAINER TERMINAL VBS

We would like to provide a friendly reminder to all customers that the VBS will go live at Lyttelton Container Terminal next **Wednesday 27th March from 0700hrs**. No container trucks will be able to process through the LCT gate after this time without a valid 1-Stop vehicle booking and the gate will be **closed to all trucks from 0600hrs** to allow us to make the switch over.

There will be extra support on the terminal for those drivers who need to walk through the slightly revised kiosk, and if any trucking companies have not yet signed up to the training sessions then please get in touch with us as soon as possible. User guides are available on the LPC website under the Our Services/VBS page.

We will not charge any booking fees at LCT until the 1st April to allow users to get used to the system, and late/no show fees will not be charged until 8th April. We will work closely with any trucking companies who are consistently off window during this time to help them get used to the new process.

Please feel free to contact Abbey or Rebecca if you have any queries on email: vbs@lpc.co.nz