



SPARCS N4 User Guide for Shipping Lines

Updated for SPARCS N4 version 4.0.20.3

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GETTING STARTED

WHAT IS SPARCS N4?

SPARCS N4 is the Lyttelton Port Company's terminal's container management system. It can be used to find more detailed information about a specific container e.g., to manage holds and permissions on containers, to print out reports.

WHAT IS COVERED IN THIS SHIPPING USER GUIDE?

SPARCS N4 tasks specifically used by Shipping Companies to manage containers.

HOW DO I ACCESS SPARCS N4?

LPC Sparcs N4 Access Request Process

Requests for access to LPC's Sparcs N4 application should be directed to:

- Customer Services +64 3 328 7987 or customerservices@lpc.co.nz

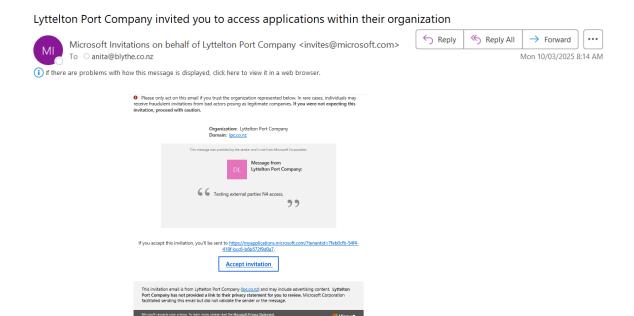
You will need to provide the following details:

- First Name, Last Name
- Company Name
- Contact telephone number
- Email address
 - o All user accounts require a unique email address
 - The email account will need to be associated with a Microsoft account; if you use your email address for accessing products like Outlook, Word, Excel, PowerPoint you will already have a Microsoft account and password. If you do not have a Microsoft account, you can create one here: Microsoft Account Sign In or Create

You Will Receive Invitation to Access to Sparcs N4

Once your access to LPC's Sparcs N4 application is in place, you will receive an email inviting you to access LPC systems. The invite will be issued by Microsoft Invitations on behalf of LPC.

The invite includes an "Accept Invitation" button. Clicking this button allows Sparcs N4 to authenticate your email address against your Microsoft account.



Logging In to Sparcs N4

- 1. Open SPARCS N4 in an Edge or Chrome browser: https://n4ext.lpc.co.nz/apex/n4.zul
 We recommend you bookmark this page.
- 2. Enter your Email Address:



3. Enter your password in the Microsoft screen which is presented:

Note: this is your Microsoft password, not a password managed in Sparcs N4. If you have forgotten your password, please click on the "Forgot your password" link to re-set it. Any future changes to your password should also be managed in your Microsoft account, not in Sparcs N4.



- 4. For improved security, a further security challenge will be presented. Follow the prompts provided. You will need to retrieve a code from your email inbox, or the Microsoft Authenticator mobile app, depending on how you have setup authentication in your Microsoft account.
- Once you have been authenticated, the normal SPARCS N4 login page will appear. There is no need to re-enter your email address and password, please leave these fields blank. Just click on: Login with Entra ID SSO



6. You will then land on the N4 home page:



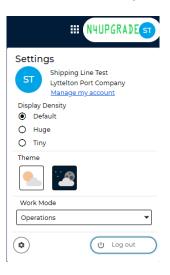
Note: depending on the frequency with which you login to N4, you may find that you don't get asked to provide your email address and password – you're taken directly to the N4 login screen. If this happens, it means your credentials are still authenticated. Just click on the "Login with Entra SSO" button.

If you have any problems with your access, please contact LPC Customer Services +64 3 328 7987 or customerservices@lpc.co.nz

■ TIP! We recommend that you save the URL https://n4ext.lpc.co.nz/apex/n4.zul in your internet browser favourites list so that you can easily access SPARCS N4 in the future.

LOGGING OFF

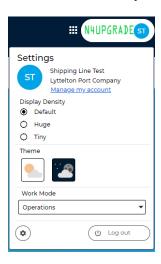
Click on the icon with your initials in the top right corner, select **Log out**



CHANGING PASSWORD AND USER PREFERENCES

If you have your own personal login, it is important to change your password when you first login to SPARCS N4.

1. Click on the icon with your initials in the top right corner, select Manage my account



PASSWORD RESETS

2. The password you use for N4 is your Microsoft account password.

MENU BAR

The menu bar when clicked will provide a list of items to choose from.

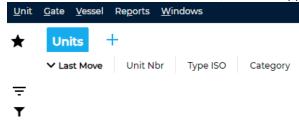


Listed below are the menu items available for you to select in SPARCS N4:

Unit	•	Find One Unit: invokes the Inspector Launcher	
	•	Units: view detailed information about containers such as unit number, category, port of discharge, status etc.	
	•	Units: My List displays a set of units selected by the current user.	
		When you log into SPARCS N4 for the first time, the Units: My List does not display any records. You can add units to the Units: My List as you go.	
	•	Update Delivery Requirements: allows a trucking company to attach itself to a container	
Gate	•	Pre-advise Export: open the Pre-Advise export container form	
	•	Truck Visits: allows you to view Truck visits	
	•	Equipment Delivery Orders: view empty release authority inquiries	

Vessel	•	Vessel Visits: view more detailed information about vessel voyages	
Reports	•	Report Definitions: shows reports available for you to run.	
Windows	•	Allows tab manipulation with those tabs that are open	
	•	Add to Favorites: adds the active tab to the favorites list	
		The favorites list is a customizable list of tabs that you can access quickly.	

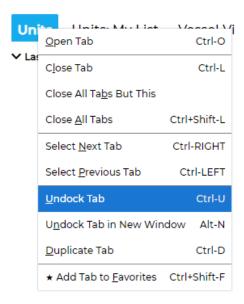
- 1. Click one of the menu items from the menu bar i.e., Unit Units
- 2. Once a menu item has been selected, a tab will appear below the menu with a list displayed



MANAGE TABS



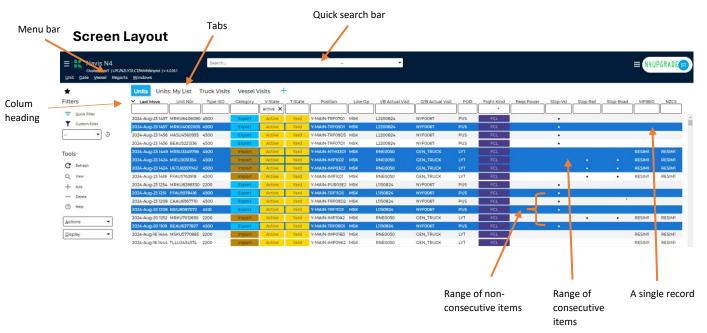
- 1. Right click on any Tab
- 2. Select an option from the list



3. Undock a tab to make the tab "float" on the screen

4. Use **Duplicate Tab** to compare the lists from the same tab and where screen space does not allow you to see non-adjacent items on the same screen

NAVIGATING LISTS



Fields and Buttons

Menu Bar:	Displays the menus available to the person currently logged in
Universal Bar:	Type into this box to quickly locate an item in the currently displayed list.
Favorites Button:	A button that displays and hides a customizable list of frequently used tabs. Simply click on the Favourites button to either reveal or hide the favourites list. Right Click any Tab to add to favourites
Tab: Units Units: My List Vessel Visits	An area or page in N4 that displays information and enables interaction with the system. Usually, the information on a tab is in a list view.
List View:	Displays a list of items such as units, vessels schedules etc – one line per transaction
Actions Button:	This button displays a list of actions that can be performed. For example: Apply Holds/Permissions

Buttons:	
0	Copy selected item
=+	Add Unit to Units: MyList
Show/Hide Details	Click to Show/Hide transaction details for a unit or a visit
C Refresh	To refresh the data on the screen when data is displayed on one tab and related data is modified on another tab. When the refresh button is RED this indicates that the data in the list is not up to date. Click the refresh button to update the data
Y Custom Filter	Allows you to find specific information. For example, list all containers that are 20' and damaged
Quick Filter	Allows you to find specific information by searching multiple key words
Edit	Edit a selected entity
+ Add	Add an entity
— _{Delete}	Delete selected entities

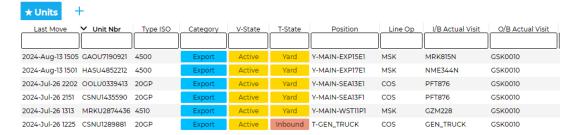
Keyboard Navigation

Up / Down Arrow	Move up / down selection within the list.
Page Up / Down	Move up / down the list one "page" at a time.
CTRL + A	Select all items in a list.
CTRL + Home / CTRL + End	Move to start / end of the list.
ENTER	Perform the default action on selected entity, to view information about it.
✓ Unit Nbr	A arrow above a column indicates the (A-Z) sort order for the column. Click the column to change the sort order (Z-A)
🔻	Double-click the blue arrow to display the list of available choices. Select an item from the list only. Press ESC to close the selection

CONTAINER MANAGEMENT

LOCATE UNITS

- 1. Select Unit Units from the menu.
- 2. The **Units** tab is displayed



- 3. Click once on any Unit or group of units. The active unit(s) will be highlighted in BLUE
- 4. **Right Click** the **Unit** or click Actions to access a menu to perform actions upon the unit.
- 5. Double-click the Unit to open the Unit Inspector to view other container information.

SELECT RECORDS IN A LIST

To select a range of consecutive records in a list:

1. Click and drag the mouse from the first record through to the last record

OR

- 2. Click the first record
- 3. Hold the SHIFT key
- 4. Click the last record

To select a range of non-consecutive records in a list:

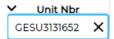
- 1. Click the first record
- 2. Hold the CTRL key
- 3. Click the next record
- 4. Continue to hold down the CTRL key and click each record

LOCATE A UNIT USING QUICK FILTER



1. Click into the Quick Filter field on the tab bar on the left-hand side of your screen

2. Type the characters of the item you are searching for under the correct section e.g. Line Op



OR

3. Press Enter to start the search. Units matching the criteria will be displayed

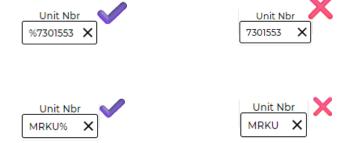
Note: This method of searching only searches the list currently displayed. If the information has been **filtered**, you will only see a container if it matches the filter criteria exactly

- 4. Clear the Quick Filter box to clear the search criteria
- 5. Press Enter for all units to be re-displayed

Using a Wildcard with Quick Filter Search & Universal Bar

Use a wildcard to return any item by only supplying a few of the consecutive characters

- 1. Click into the **Universal Bar** at the top of the screen or the left-hand side select the **Quick Filter** Type a few of the characters of the item you are searching for.
- 2. Type a % or * to replace any characters that you have not supplied. This can be either at the beginning, the end or both beginning and end. See the examples below:



Note: If you know the letter prefix place the % or * after you have entered the letters. If you know the numbers but not the letter prefix place the % or * in front of the numbers

LOCATE A GROUP OF UNITS USING A FILTER

A filter provides more choices than a single column search.

Use a Saved Filter

If you want to keep your original tab intact – for example **Units** create a duplicate tab (Right Click the tab, select **Duplicate Tab**) Apply the filter to the duplicate tab.

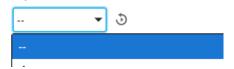
Select a filter from the Saved Filters list to apply it.
 The example below, CONTAINERS LOADED BY VISIT is a saved filter.



2. The list is automatically displayed according to the filter criteria.

Clear a Filter

- 1. Select [--] (no filter) from the Saved Filters list
- The full list is automatically re-displayed and is no longer filtered.



Filters with Parameter Queries

Some preset filters will prompt for additional information. These are known as Parameter Queries

1. An example of a Parameter query prompt is shown here:

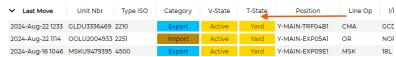


- 2. Supply or select the information as requested
- 3. Click OK
- 4. The filter will be applied.

CHANGE THE LIST VIEW

Moving Columns

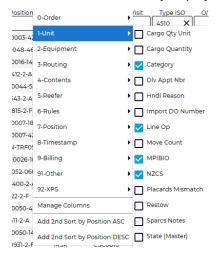
1. Click and drag the column heading to the new location and release the mouse button



2. The column will be "dropped" in the new location.

Removing a Column Heading

- 1. Right click the column heading
- 2. Click on the column heading to remove
- 3. Columns that are currently displayed have a ✓ next to them



Adding a column heading

- 1. Right click the column heading
- 2. Click on the column heading to add
- 3. The new column heading will automatically be added to the list.

TIPS! Impediments - Road - Select this column to see delays on a container going out by road.

Last Free Day- Select this column to see the date of the last free storage day for the container.

To add these columns within the Units tab, **right-click** a column heading, navigate to 6-Rules ► Impediments: Road | 9-Billing ► Last Free Day

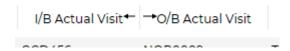
To change the width of a column:

Some columns may be too large or too small to view the content.

1. Position the mouse on the right hand edge of column you wish to alter.

The mouse pointer should change to a double headed arrow.

2. **Click and drag** the mouse to the right to increase column width, or to the left to decrease column width.



REFRESH A LIST

When a transaction is added or changed in N4, you may be required to perform a **manual refresh** to update the changes to the current tab list view. The benefit of the manual refresh is that multiple transactions be entered without the view refreshing between each entry, thus speeding up the cursor and system response time. By clicking the **refresh button** at the end of the data entry, all the transactions are uploaded in one hit.

NOTE:

The following screenshots are for example only.

Refreshing may be required following any type of data entry or transaction update.

Use the Refresh button to update data display

- 3. Complete the data entry for each transaction i.e., Export Booking, Pre-Advise Export etc.
- 4. Click Save



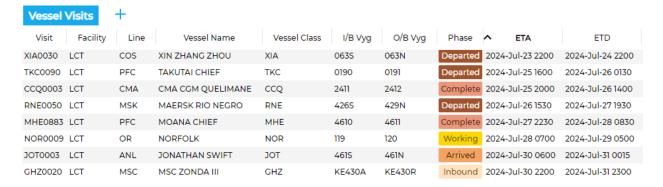
5. When returned to the tab view, the transactions just entered \mathbf{may} not appear in the list and the Refresh Button \mathbf{C} , click this



LOCATE VESSELS

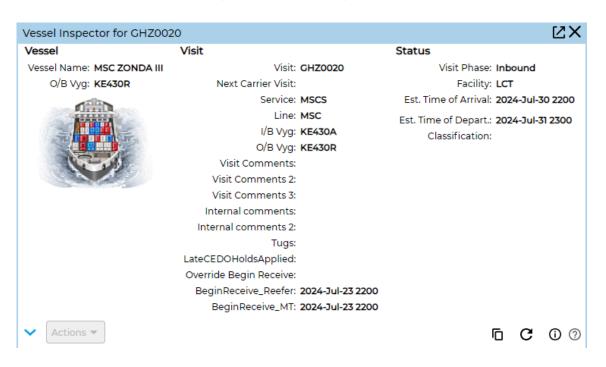
NOTE! Use the same techniques to search and display <u>Vessel information</u> that are used for searching and displaying <u>Unit information</u>

The Vessel Visits Screen



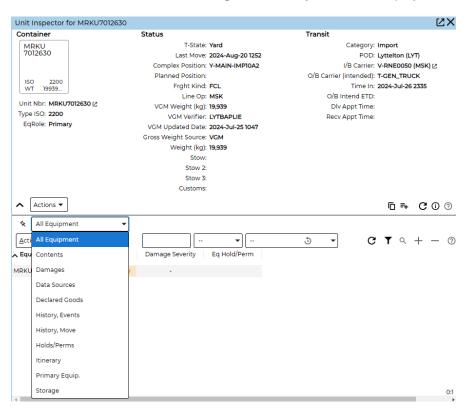
Viewing the Vessel Visits List

- 1. Select Vessel Vessel Visits from the menu
- 2. Double-click on the vessel to open the Vessel Inspector window



WORKING WITH UNIT DETAILS

Locate the Unit and double-click or right click - Inspect Unit to display the Unit Inspector



ACTIONS BUTTON

- 1. Click the **Actions** button on any screen to see the options
- 2. Click the action to be applied.

SHOW/HIDE UNIT DETAILS BUTTON

- 1. Click the Show/Hide Details button
- 2. Click on any item in the list on the left and observe the information on the right.

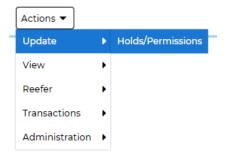
SHIPPING IMPORT RELEASES

To remove the default **SHIP IMP** stop in order to grant permission for the container(s) to be released, follow the instructions below:

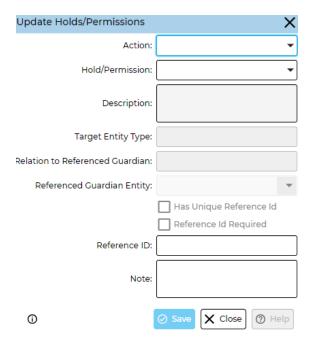
SINGLE CONTAINER RELEASE

To grant permission for a single container to be released:

- 1. Locate the Unit and double click to open the container details
- 2. Click the Actions button and select Update Holds/Permissions



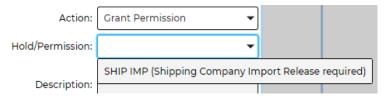
The following dialog box will appear:



3. Click the Action Field drop down arrow, and select Grant Permission



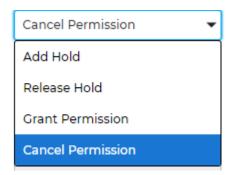
4. Click the Hold/Permission Field drop down arrow, and select SHIP IMP



5. Click **SAVE** to apply the release

CANCELLING A SINGLE UNIT RELEASE

- 1. Locate the Unit and double click to open the container details
- 2. Click the Actions button and select Update Holds/Permissions
- 3. Click the Action field drop down arrow, and select Cancel Permission

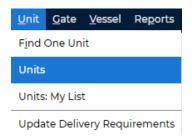


- 4. Click the Hold/Permission Field drop down arrow, and select SHIP IMP
- 5. Click SAVE to finish

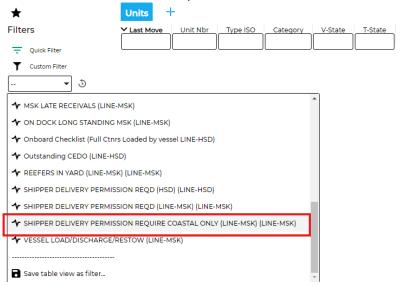
MULTIPLE CONTAINER RELEASE

To grant permission for multiple containers to be released:

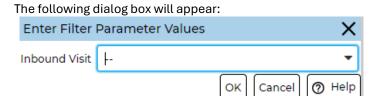
1. From the **Units** menu, select **Units**



2. On the left hand click on the drop-down arrow under Custom Filter



3. Select **SHIPPER DELIVERY PERMISSION REQD** from the list



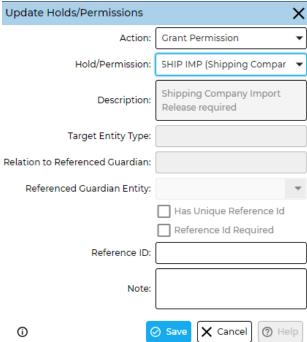
- 4. **Type** in the vessel visit number for the Inbound Carrier (this number can be found in the Vessel Visits screen) and the Line Operator
- 5. Click on the **OK** button
- 6. Once the filtered data has appeared, **highlight all the units** that require the release to be applied. The items will display in **BLUE**



- 7. Click the Actions button on the left-hand side and select Update > Holds / Permissions
- 8. Click the Action field drop down arrow, and select Grant Permission



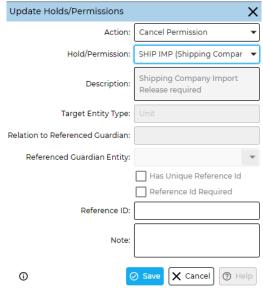
9. Click the Hold/Permission Field drop down arrow, and select SHIP IMP



- 10. Supply the Reference ID and Note as required
- 11. Click the **Save** button to apply the release to all the units selected.

CANCELLING MULTIPLE CONTAINER RELEASES

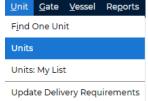
- 1. The same process as above, but **DO NOT** select Grant Permission:
- 2. You will need to choose Cancel Permission on the Action field drop down menu instead



RELEASING COASTALS

Coastal containers are units that have come from another New Zealand port and therefore do not have Customs Requirements but may have other holds.

1. From the Units menu, select Units



2. Click on the drop-down arrow beside Saved Filters

★ SHIPPER DELIVERY PERMISSION REQUIRE COASTAL ONLY (LINE-MSK) (LINE-MSK)

3. Select SHIPPER DELIVERY PERMISSION REQD COASTAL ONLY from the list

The following dialog box will appear:

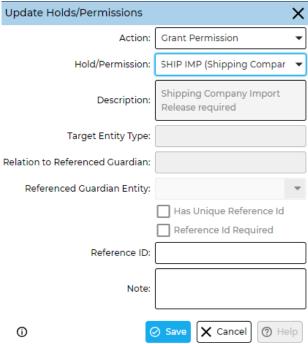


- 4. Type in the **vessel visit number** for the Inbound Carrier (this number can be found in the Vessel Visits screen) click on the **OK** button
- 5. Once the filtered data has appeared, **highlight the first unit** to be released. The item(s) will display in **BLUE**
- 6. Click the Actions button and select Update > Holds / Permissions

7. Click the Action field drop down arrow, and select Grant Permission



8. Click the Hold/Permission Field drop down arrow, and select SHIP IMP



- 9. Supply the Reference ID and Note as required
- 10. Click the **Save** button to apply the release to all the units selected.

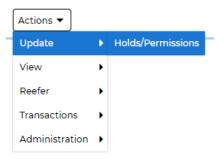
SHIPPING HOLDS

ADDING / RELEASING SHIPPING HOLDS

Shipping lines can add and remove a hold on a container.

For example: a hold can be applied to an export container that the shipping line has not yet received payment for.

- 1. Locate the Unit and open the **Unit Inspector** dialogue box
- 2. Click the Actions button and select Update Holds/Permissions



3. Click the Action field drop down arrow, and select Add Hold or Release Hold accordingly



- 4. Select **SHIP HOLD** from the **Hold/Permission** field drop down menu
- 5. Supply the Reference ID and Note as required
- 6. Click the **Save** button to add or release the hold

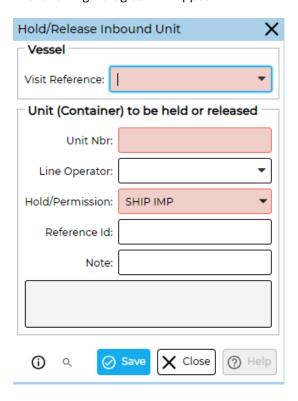
PRE-RELEASING CONTAINERS

PRE-RELEASING AN INBOUND UNIT FOR A VISIT

This function allows you to remove a hold or permission on a unit that is either already known or not yet known in the SPARCS N4 system. This is the same as when you add a container in the Import Release screen in the current system.

Note: It is the only way to grant permission or apply a hold before a unit is known to SPARCS N4

 From the Vessel menu, select Hold/Release Inbound Unit The following dialog box will appear:



- 2. Enter the Visit Reference (this can be obtained from the Vessel Visits screen)
- 3. Enter the Unit Number
- 4. Enter the Line Operator
- 5. Click the Hold/Permission field drop down arrow and select the appropriate option
- 6. Supply the Reference ID and Note as required
- 7. Click Save to finish

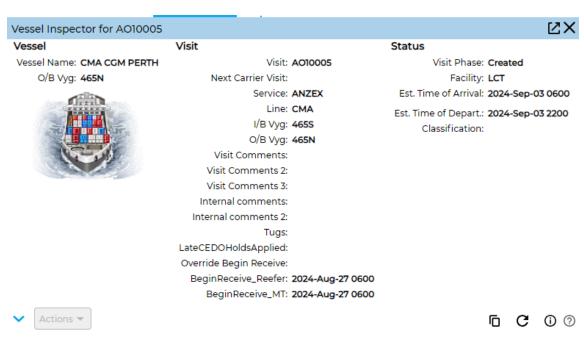
TO VIEW A LIST OF PRE-RELEASED CONTAINERS FOR A VISIT (RESTRICTED ACCESS)

Only limited staff with specific access will be able to view the list of pre-released containers in this way.

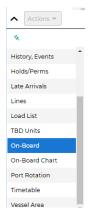
This information is normally only viewed container by container using the Unit Inspector box

1. From the **Vessel** menu, select **Vessel Visits**

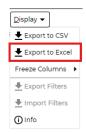
2. Double click on the Vessel you have pre-released the container(s) for. The Vessel Inspector window is displayed.



3. Click on the **Show/Hide Details** button to view more container information.



Click on On-Board from the list on the left.
 The list of containers that have been pre-released will appear.
 This list can then be exported to Excel if required by selecting the Export to Excel function.



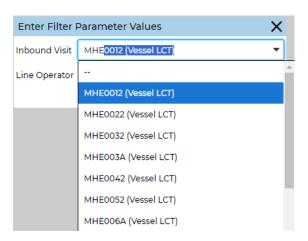
CONTAINERS BY SHIP VISIT

VIEWING IMPORTS ON AN INBOUND CARRIER

- 1. From the **Units** menu, select **Units**
- 2. Select the filter Imports FCL Yard & Vessel from the Saved Filters list to apply it.

↑ IMPORTS FCL YARD & VESSEL (LINE-MSK) (LINE-MSK)

3. Enter the Vessel's Inbound Visit number. This can be found on the Vessel Visits screen.



VIEWING EXPORTS ON AN OUTBOUND CARRIER

- 1. From the **Units** menu, select **Units**
- 2. Click the Show/Hide Filter button
- In the Filter Criteria area select Category from the drop down list Set the Comparison operator to is(=)

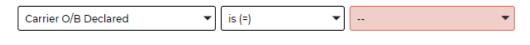
Select Export from the value field drop down arrow



- 4. Click Add Criterion button
- 5. In the Filter Criteria area select **Carrier O/B Declared** from the drop down list Set the Comparison operator to **is(=)**

Add Criterion

Enter the **Outbound Visit** number in the value field (This can be found on the Vessel Visits screen.) **Filter Criteria**



6. Click **Add Criterion** button



Add Criterion

7. Click **Apply Filter** button

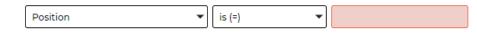
CONTAINERS IN YARD

- 1. From the **Units** menu, select **Units**
- 2. Click the Show/Hide Filter button
- In the Filter Criteria area select Category from the drop down list
 Set the Comparison operator to is(=)
 Select the required option such as Export or Import from the value field drop down arrow



- 4. Click Add Criterion button
- 5. In the Filter Criteria area select **Position** from the drop down list Set the Comparison operator to **Matches(==)** Enter **Y*** in the value field





Add Criterion

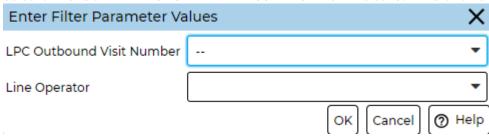
- 6. Click **Add Criterion** button
- 7. Click Apply Filter button to display the list of export or import containers in the Lyttelton Container Terminal (LCT) Yard.

CONTAINERS ON A VESSEL

1. From the **Units** menu, select **Units**



2. Select a filter CONTAINERS LOADED BY VESSEL VISIT from the Saved Filters list to apply it.



3. Enter the LPC Outbound Visit Number. This can be found on the Vessel Visits screen.



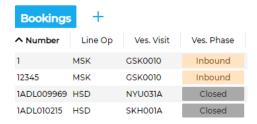
EXPORT BOOKING INQUIRY

To view an export booking to see how many containers have been attached to the booking, and which of those containers have been delivered to the terminal, follow these instructions:

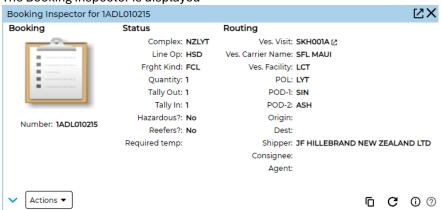
1. From the Gate menu, select Bookings



2. The Bookings sist is displayed



- 3. Double Click on a booking to view more detailed information about it.
- 4. The Booking Inspector is displayed



5. Click the **Show/Hide Details** button and click on **Items** in the list on the left.

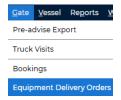


6. **Double click** on the **Item** (or required field) displayed to view all details.

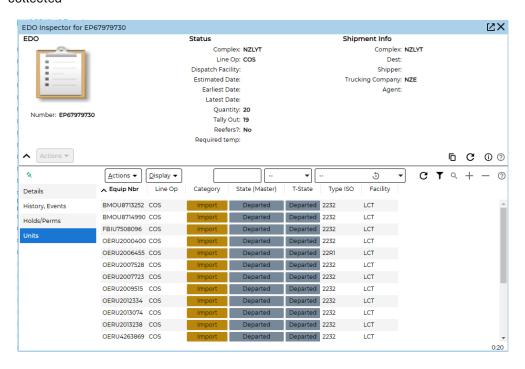
This list can then be exported to a spreadsheet if required by selecting the **Export to Excel** function.

EQUIPMENT DELIVERY ORDERS

To view the equipment delivery orders to see the number of empty containers on a delivery order and which of those empty containers have already been collected, follow these instructions:



- 1. From the Gate menu, select Equipment Delivery Orders
 - Quantity the total number of containers on that Equipment Delivery Order number.
 - Tally Out the number of containers on that Equipment Delivery Order number that have been collected



- 2. Double click on an order to view more detailed information
- 3. Click the Show/Hide Details button to view details.

REPORTS

There are a wide variety of reports that you can choose from to either view, print or to download and then import into Excel.

The report output types are as follows:

PDF (Portable Document Format) – for viewing and printing a report

CSV (Comma Separated Value File) – this is the most common output type for importing into Microsoft Excel

TSV (Tab Separated Value File) – useful for importing into Excel

RTF (Rich Text Format) – useful for importing into Microsoft Word allowing changes to the report to be made

XLS (Excel worksheet format)

The recommended output types are PDF if you simply wish to view the report and CSV if you wish to import the information into Excel.

RUN A REPORT

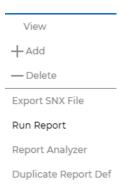
From the Reports menu, select Report Definitions



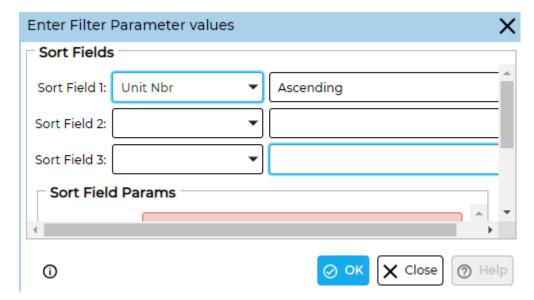
2. A list of Reports will be displayed



3. Right click on the report you wish to view and select Run Report



4. If an **Enter Filter Parameter Values** dialog box appears, supply the information, and click **OK NOTE:** The highlighted fields are mandatory.



5. Your report will be generated:



6. Click OK

Depending on the output type selected the report will appear in **PDF format** in a new window,

or if you chose CSV format you will be prompted to either open or save the CSV file.

TIP! If you a Date and Time field is required in the 'Enter Filter Parameter Values' dialog box use the following format:

YYYY-MM-DD for the year, month, and date

HH:MM for the hour and minute (based on a 24-hour clock)

For example: 2006-03-01 for the 1st March 2006 and 00:30 for half past midnight

LIST OF AVAILABLE REPORTS

Name Of Report	Description Of Report
CUSTOMER RPT: LINE OPERATOR IMPORT LIST	This is the same as the old L01 report. It shows Import containers off a selected vessel for specified line operators
CUSTOMER RPT: CEDO FOR EXPORT UNITS	Shows the CEDO number for Export or Tranship Units advised to or already at LCT

CUSTOMER RPT: CEDO OUTSTANDING	Provides a list of Export containers which do not have a CEDO
CUSTOMER RPT: COMMODITY - CHILLED MEAT	Lists units that have a commodity code of CMT. It specifies the date the container arrived in the yard, the port of discharge, and the required temperature
CUSTOMER RPT: CONTAINERS IN YARD	Lists all containers currently in the Yard. It allows the user to specify the category of container (such as import, export, tranship etc)
CUSTOMER RPT: EMPTY CONTAINERS IN YARD	Lists all empty containers currently in the yard
CUSTOMER RPT: EXPORTS IN YARD NOT LOADED ON VESSEL	Lists all export containers currently in the yard that have not been loaded onto a vessel. It specifies the date the container arrived into the yard, and the number of dwell days
CUSTOMER RPT: FINAL RECEIVAL LOAD LIST	This is the same as the old L07 report. It lists all units received to be loaded or already loaded on a specific departure vessel
CUSTOMER RPT: HAZARDOUS CARGO ON VESSEL	This is the same as the old L44 report. It lists all hazardous cargo currently loaded on a selected vessel
CUSTOMER RPT: HAZARDS IN YARD	This is the same as the old L47 report. It lists all hazardous cargo in the yard
CUSTOMER RPT: REEFERS IN YARD	This is the same as the old L11 report. It lists all Reefer containers in the Yard, the date they arrived into the yard, and the temperature they are set at
ROAD & RAIL DELIVERIES	This lists all containers delivered out of the yard by Road or Rail
ROAD & RAIL RECEIVALS	This lists all containers received into the yard by Road or Rail
CUSTOMER RPT: VESSEL DISCHARGE	This lists all containers discharged from a specified vessel after a specified time
CUSTOMER RPT: VESSEL LOAD	This lists containers loaded onto a vessel since a specified start date and time
CUSTOMER RPT: VESSEL LOADS, DISCHARGES AND RESTOWS	This is the same as the old L23 report. It provides a detailed list of all units that where loaded, discharged or restowed for a specified vessel

INTERNAL RPT: VESSEL LOAD/DISCHARGE SUMMARY	This is the summary of the L23 report showing all containers loaded or discharged (includes restows) for a specified vessel
CUSTOMER RPT: VESSEL REEFER DISCHARGE	This is the same as the old L10-D report. This lists all reefer units discharged from a specified vessel
CUSTOMER RPT: VESSEL REEFER LOAD	This is the same as the old L10-L report. This lists all reefer units to be loaded or already loaded on a specified vessel

FURTHER ASSISTANCE AND SUPPORT

If you need further assistance, or have a question about SPARCS N4, please contact the **LPC Customer Services** on $+64\,3\,328\,7987$ or by email to <u>customerservices@lpc.co.nz</u>